





#### Proof of Vaccinations

We require proof from your veterinarian that your dog is current on their <u>Rabies, DHLPP and Bordetella</u> vaccines. We require a Bordetella vaccine yearly but some veterinarians <u>recommend one every six months</u>.

#### • Flat Collar and Leash

Your dog must have on a secure, <u>quick-release buckle collar</u>. Tags are not necessary and often fall off. Your dog's leash must be 6' long or shorter; sorry, no retractable leashes. Please label or customize your dog's leash, so we know which one belongs to your dog. For your dog's safety and the safety of the other dogs, <u>you must have your dog on a leash from your car to the gate or door.</u>

# Schedule Your Dog's Day Care

We are open Monday through Friday 7am to 6pm, by appointment only. We encourage you to set up a <u>routine schedule to reserve a space</u> for your dog. If you request an <u>occasional appointment</u>, plan ahead and contact us in advance. We have a limited number of dogs, and may not have available appointments.

Full day times: Drop off is between 7am and 9am and pick up is between 4pm and 6pm.

Half day time slots: Morning 7am to 12pm, Mid-Day 9am to 2pm, and Afternoon 12:30pm to 5:30pm.

### • Payment for Your Dog's Day Care

Payment is due in full when you pick up your dog. We accept cash and personal checks only.

Full day of day care is \$22 per dog. Half day of day care is \$14 per dog.

**Pre-purchased Discount Packages** for day care, are available in groups of 5 or 10, for full or half days. Packages must be purchased prior to or on the day of your dog's stay. Full and half day packages expire after one year from date of purchase. *The value of a half day discount package may be used to pay in part for a non-discounted full day if deemed necessary.* 

**Multiple Dog Discount** is for 2-3 dogs from the same home, that can share a space. *This reduced rate is not available for individual dogs to come alone on separate days, or for those that need separate spaces.* 

# • Early Drop Offs and Late Pick Ups

Early drop off, before 7am, must be pre-approved and you will be charged an additional \$5.00. We will open for the time you request to drop of your dog. If you are not here at the time, we will be closed again until 7am. Early drop off is not always possible but we will try to accommodate you and your dog.

Late pick-up for a full day, if you pick your dog up between 6-6:30pm you will be charged an additional \$5.00; after 6:30pm you will charged an additional \$10.00. \*This charge may be waived if circumstances are unavoidable per our discretion.

Late pick-up for a half day, if you pick up your dog after set time you will be charged \$5 for up to 30 minutes. Later than that, you will be charged for a full day.

## • To Change or Cancel an Appointment

If you need to change or cancel a scheduled appointment, we require you contact us two (2) working days before your scheduled day; this will give us time to fill your space. Otherwise, you will be charged for that scheduled appointment. \*This charge may be waived per our discretion. For example, if your dog is suddenly sick or injured, or other unavoidable circumstances have occurred, please contact us as soon as possible.

### Other people picking up your dog

If someone other than you will be picking up your dog, please include those names on your dog's registration form in our records. For your dog's safety, we will not release them to anyone that is not pre-approved by you.